

WARRANTY INFORMATION

Warranty Claims

GE stands behind their products, and offer a minimum 12 months warranty on all products. Should you find fault with either material or workmanship, excluding unavoidable imperfections, within 12 months of despatch, *GE* retains the right to:

- a. Replace the goods or supply equivalent goods, or
- b. Repair the goods, or
- c. Credit the customer for the price of the goods as at the date of delivery, or
- d. Pay the customer the cost of repair of the goods (with prior approval by *GE*).

GE products will not be covered by warranty when the fault is due to any negligence on the part of the customer or a third party. This includes the supply by the customer or third party of incorrect manufacturing instructions, drawings or material specifications, and faulty installation or misuse of the product or a third party. *GE* will not be liable for any consequential loss or damage, which may be sustained by the customer.

Where it eventuates that the fault to be serviced by our staff arises from an initial faulty installation or products from another brand, a service charge of \$100.00 per hour, including travelling time and with a minimum fee of \$100.00, will apply. Proof of purchase may be required before work commences, and a "Service Call Agreement Form" needs to be completed, signed and returned to *GE* prior to a service call being made.